
North London - Supporting your Business

Accelerating business growth in North London



north london

North London Business Development Directory

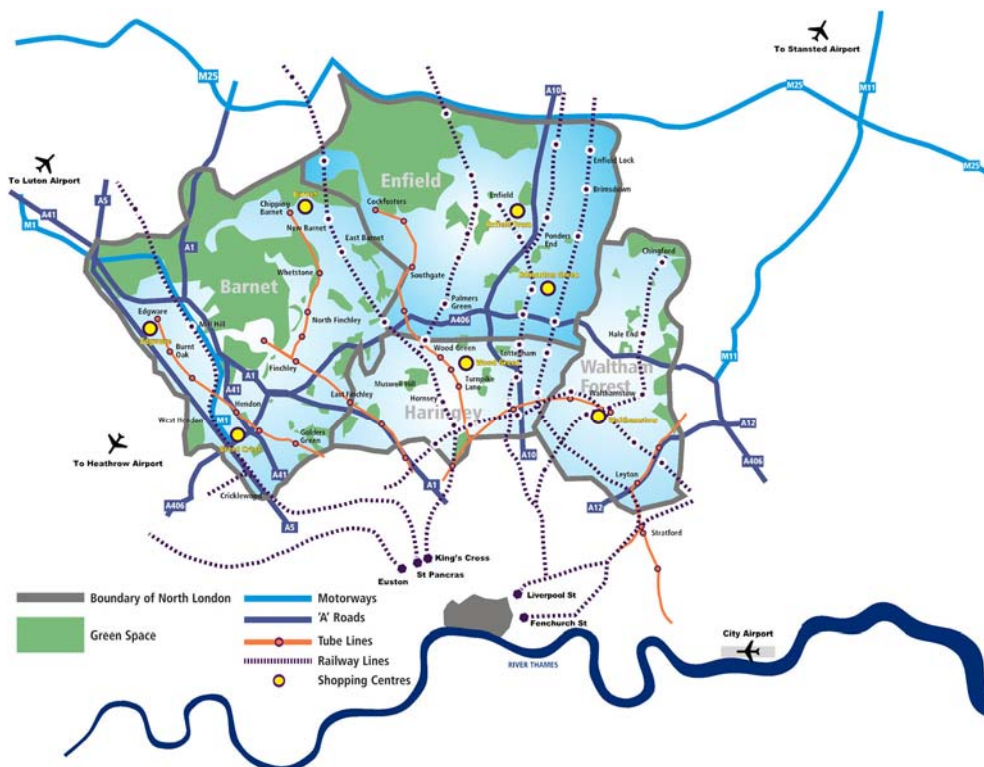
All your business needs in one place

North London Business, t: +44 (0)20 8885 9200 e: info@northlondonbusiness.com
w: www.northlondonbusiness.com

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North London Business

North London Business is the sub-regional agency for North London, providing assistance and information to businesses to promote inward investment and business retention. Covering the London Boroughs of Barnet, Enfield, Haringey and Waltham Forest, the company offers support to businesses in the area as well as those who are looking to set up here. Funded by the London Development Agency (LDA), Think London, the European Regional Development Fund and the four Boroughs it covers, it provides a free and confidential service to all its clients.

NLB has a current and user friendly commercial property database which helps businesses looking at relocating to or expanding in North London. The database is available online at www.northlondonbusiness.com. It has over 700 properties listed and NLB is working with over 300 agents to continually update the data and provide a comprehensive source of property information. In the past year the company has assisted over 1500 clients in their search for commercial property. It is a valuable tool to businesses already in the area as well as those looking to move here.

North London Business can provide advice and ongoing support including:

- Information on grants in the area
- Assistance with recruitment and training of staff by working with employment projects in the area and Jobcentre Plus
- Building links with other local business service providers and contacts within Local Authorities and Government
- A list of business support services and their activities available in North London.
- Business research and information on North London
- Providing networking opportunities by working with the North London Chamber of Commerce and through other events for business
- Assisting businesses with their publicity once they have moved or expanded in North London by distributing a news release on their behalf, and inclusion free of charge on our eNewsletter and on our website

North London Business assists companies of all sizes from micro businesses to large global brands in the area. Each client is given a bespoke service based on their needs and individual circumstances. Contact details for particular enquiries as follows:

Existing Business – Assisting existing businesses in North London with their growth and development. Ellen Scrimgeour – ellen.scrimgeour@northlondonbusiness.com 020 8885 9209

Inward Investment – Supporting businesses who are looking into move to North London from overseas or outside the area. Adrian Tipper – Adrian.tipper@northlondonbusiness.com 020 8885 9208

Property Enquiries – Bespoke search to meet your requirements for commercial premises in North London. Anna Nwaka – anna.nwaka@northlondonbusiness.com 020 8885 9205

Research Assistance – Service mainly provided for business with over 20 employees at the discretion of NLL. Riz Pabani - riz.pabani@northlondonbusiness.com 020 8885 9214

PR Assistance – Publicising your company's growth or expansion or move into the area (at the discretion of NLL). Jineta Trivedi – jineta.trivedi@northlondonbusiness.com 020 8885 9204

If you would like to find out more contact us on 020 8885 9200 or log on to our website www.northlondonbusiness.com

North London Business Support Network

North London Chamber of Commerce

The North London Chamber of Commerce is a membership organisation run by business for business. They endeavour to listen to your needs and more importantly, react. They represent the interests of all business and commercial organisations and commit to support your business, as well as generate new opportunities for you. Adding your voice to ours ensures your views are heard and strengthens the whole North London Business Community.

North London Chamber of Commerce
Enfield Business Centre
201 Hertford Road
Enfield
Middx
EN3 5JH
Tel: 020 8443 4464
Fax: 020 8443 3822
Email: chamber@nlcc.co.uk
Web: www.nlcc.co.uk

Enterprise Enfield

Enterprise Enfield is a not for profit business advisory and training organisation dedicated to helping people start, develop and succeed in business. Many services are free or subsidised by government or European contracts.

Services include:

- Business Seminars covering key areas: Business Planning, Marketing, Finance etc
- Information / Advice Sessions
- Mentoring
- eBusiness Club
- Women-only seminars including: Time Management, Assertiveness
- Low cost Business Premises

Specialist help in:

- Business Planning
- Raising Finance
- Boosting Sales and Marketing
- Organising Accounts
- Training
- International Trade
- Business Image, design of logo/ stationery
- Website development

Enterprise Enfield
Enfield Business Centre
201 Hertford Road
Enfield
Middlesex
EN3 5JH
Tel: 020 8443 5457
Fax: 020 8443 5312
Email: info@EnterpriseEnfield.org
Web: www.EnterpriseEnfield.org

Business Link for London

Successful businesses don't happen by chance. That's why Business Link for London does all it can to help small and medium sized businesses succeed. And because we're not out to make profit our help is affordable and impartial.

Whether you're just starting up or own an established business, we'll give you instant access to the largest resource network around – plus ongoing advice and support from our experienced Account Managers.

Business Link for London

Tel: 0845 6000 787

Email: info@bl4london.com

Web: www.businesslink4london.com

Haringey Business Development Agency

To succeed in business, you need the business idea, skills, financial resources and the support to make it all happen.

Haringey Business Development Agency (HBDA) is here to give you access to all these essential business requirements, giving you the edge you need in order to succeed.

If you own or currently running a business, planning to start up or are in the growth phase, this is the place to grow.

With knowledge, expertise and experience in various specialist areas, our staff and consultants can support your business at any stage. Our services include business advice, developing a business plan, mentoring, support, training seminars, networking events and access to finance.

HBDA

2nd Floor, 312 High Road

Tottenham

N15 4BN

Tel: 020 8376 6262

Fax: 020 8880 9344

Email: info@hbda.org.uk

Web: www.hbda.org.uk

Keeping it Simple Training

Helping people get into employment, training and enterprise

Keeping It Simple Training (KIS) is a DTI-approved training and enterprise agency, based in North London. We offer a range of training, advisory and support services to help people achieve their personal, employment and business goals. Our Business & Enterprise Support team provides business support to start-ups, early stage and established businesses, including social enterprises. We assist over 450 businesses a year with business advice, training seminars and workshops, and regular networking opportunities. Our Training & Lifelong Learning team also contributes to local regeneration via the delivery of a range of employability skills training and work-based learning opportunities aimed at helping tackle social exclusion.

Keeping It Simple Training

Sentinel House

1 Ashley Road

Tottenham Hale

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London N17 9LP
Tel: 020 8275 4230
Fax: 020 8275 4231
www.kistraining.co.uk

TNG Business Support

TNG is in the business of developing people and organisations. Established in 1983, TNG now offers a complete recruitment, training, consultancy, mentoring and business support service to meet the needs of companies, individuals and organisations.

Running your own business can be immensely rewarding but it involves facing many challenges. TNG can help you face these challenges and grow your business.

You can benefit from:

- introduction to loan funds
- free internet access for business research
- free access to the TNG resource library
- mentoring and coaching support
- help accessing further finance and support

Our business counsellors can assist you to understand your business problems and opportunities. In confidential one-to-one sessions, you will be encouraged to identify practical solutions and develop strategies to achieve your business objectives.

TNG Offices:

Enfield

196 Great Cambridge Road
Enfield
Middx
EN1 1UQ
Tel: 020 8367 0647
Email: info@tng.uk.com
Web: www.tng.uk.com

Colindale

3rd Floor, Station House
Colindale Avenue
Colindale
NW9 5HR
Tel: 8205 6680
Email: Colindale@tng.uk.com

Finchley

23-27 Hendon Lane
Finchley
London
N3 1RT
Tel: 020 8371 0551
Email: Finchley.support@tng.uk.com

Tottenham

Unit 1B, Ground floor, Berol House
25 Ashley Road
Tottenham
London
N17 9LG
Tel: 020 8493 1020
Email: Tottenham@tng.uk.com

Walthamstow

18 Alpha Business Centre
South Grove
Walthamstow
E17 7NX
Tel: 020 8509 8423
Email: Walthamstow@tng.uk.com

Delta Club Group

The Deltaclub Group is an established training provider based in Waltham Forest working mainly across North East London. The Deltaclub Group provides people and businesses with solutions to grow and develop. The organisation works to connect individuals, businesses, business associations and government bodies effectively.

They run a number of different projects funded by local authorities and other bodies. To support these projects they run and manage business events, seminars, workshops and courses for local businesses to help increase business opportunities with unrivalled networking activities.

Deltaclub Group
Premier Business Centre
241 High Street
Walthamstow
London
E17 7BH
Tel: 020 8521 8880
Fax: 020 8521 5552
Email: info@deltaclub.co.uk
Web: www.deltaclub.co.uk

Prevista

Prevista has been providing accessible and effective support, training and quality advice for over ten years. The key to their success is their ability to combine expertise in a variety of business services with a deep industry understanding.

This knowledge allows them to offer services in the following key areas:

- ❖ Specialist advice to new and start up businesses
- ❖ Staff and management development
- ❖ Structured business advice and support (business plan development, finance and money, human resources etc)

You can access these services through:

- ❖ 1-2-1 support with specialist business advisers
- ❖ Seminars, workshops and training courses
- ❖ Learning materials and online resources
- ❖ Networking events

Prevista Limited
United House
North Road
Islington
London
N7 9DP
Tel: 020 7619 8300
Fax: 020 7609 4575
Email: enquiries@prevista.co.uk
Web: www.prevista.co.uk

Brimsdown Business Association

The Brimsdown Business Association provides a single effective voice for promoting improvements of common interest within the Brimsdown Business Area – London's 2nd largest industrial area. Home to over 260 businesses employing more than 8300 people, there is an impressive mix of large and small businesses underlining its local and regional significance.

Brimsdown Business Association
Andy Bell – Brimsdown Business Area Manager
Enfield Business Centre
201 Hertford Road
Enfield, Middx
EN3 5JH
Tel: 020 8443 5090
Fax: 020 8443 3577
Email: andy@ebitenfield.co.uk

Enfield Business Retailers Association

EBRA work across the borough of Enfield to represent the views and concerns of retail and town centre businesses in order to improve the business and shopping environment. We regularly meet with other organisations to report and resolve problems that affect the town centres. EBRA provide Christmas decorations and hanging flower baskets for High Street areas and operate an extensive retailer two way radio scheme that links retailers to each other, the police and the CCTV centre. Minor improvements to town centres and parking schemes can be funded. A number of projects are available to retailers for training, employment and crime reduction.

EBRA
Enfield Business Centre
201 Hertford Road
Enfield
EN3 5JH
Tel: 020 8804 4775
Fax: 020 8443 1600
Email: mail@ebra.org.uk
Web: www.ebra.org.uk

Leytonstone Business Forum

Working to bring together stakeholders including businesses, the Local Authority, police and others interested in supporting Leytonstone Town Centre to establish a Town Centre Business Forum for Leytonstone. The Forum works in partnership with the aim of achieving a thriving and vibrant economy in a safe environment. It will do this by the following:

- Develop a strategy to attract more customers
- Provide a platform for businesses to network and provide support to each other
- Discover and promote a shared vision for the Town Centre from a business perspective
- Act as a collective voice in discussions with the Council and other agencies such as police
- A platform for tackling issues and taking actions
- Provide opportunities to maximise benefits from business support initiatives available through the Regional and Central Government bodies
- To act as a key consultative body on major development proposals affecting the town centre
- To work with the Town Centre Manager to deliver a Town Centre business plan
- To ensure that the principles of Equal Opportunities are addressed in the activities of the Management Board

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Leytonstone Business Forum

Fawaad Shaikh

696 High Rd

Leytonstone

London

E11 3AJ

Tel: 020 8539 9695

Email: fawaad@cyberbuffs.com

Web: <http://www.walthamforest.gov.uk/index/community/regeneration/leytonstone-business-forum.htm>

Urban Futures – Various projects including:

North London Pathways to Enterprise

North London Pathways to Enterprise is the north London delivery arm of the London Development Agency's Business London programme. It provides you with a single access point for functional, specialist and bespoke support 24 hours a day, seven days a week within north London.

Support is available for individuals and businesses within the boroughs of Enfield, Haringey, Waltham Forest and Barnet.

The project is designed to meet the needs of north London's pre-start, start up and micro businesses, particularly those managed or owned by people with disabilities, women, black and minority ethnic communities and young people. It aims to help you avoid the common problems faced by entrepreneurs starting out and to ensure your business's sustainability and competitiveness once you have started trading. The support is free and is funded by the [London Development Agency](#) and [European Social Fund](#) and is managed by [Urban Futures](#). It is delivered by a consortium consisting of TGEC, HBDA, Enterprise Enfield, Prevista, KIS training and TNG/InBiz.

The services on offer will be tailored to your business needs and include:

- Initial Business Diagnostic
- Bespoke 1-2-1 support
- Mentoring
- Business planning and review
- Workshops on finance, marketing and all other major business functions
- Networking events designed to increase local Business to Business interaction and trading
- Best business practice guides

For more information visit www.pathwaystoenterprise.org.uk

North London Business Gateway

The NLBG offers up to £3500 worth of free business advice and support to small and medium sized businesses in parts of Haringey, Enfield and Waltham Forest. The support provided ranges from creating a business plan, developing and implementing marketing strategies, developing and maintaining websites, accounting support, business incubation premises and help in accessing specialist and community based loan funds.

The NLBG specialises in addressing issues faced by start-up businesses and particularly those who are owned/led by black and minority ethnic, women and people with disabilities.

Urban Futures

William Clark

Unit A012, The Chocolate Factory

Wood Green

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London
N22 6XJ
Tel: 020 8341 7212
Email: William.clark@urbanfutures.org.uk
Web: www.nlbusinessgateway.co.uk

Employ ULV Framework

Employ ULV is a framework, which aims to provide a flexible and co-ordinated approach to labour market intervention in the Upper Lee Valley, and to ensure labour market demand and supply are better matched.

The Employ ULV programme works with employers to establish their skill and labour force needs, and supports training providers and job brokerage agencies to deliver appropriate training and support to meet these requirements, in order to link economically inactive residents with employment opportunities in the Upper Lee Valley.

Employ ULV can provide employers with help in recruiting suitably skilled, enthusiastic and committed staff through its projects delivered by partnerships across the Upper Lee Valley.

Employ ULV Framework
Unit A012, The Chocolate Factory
Clarendon Road
Wood Green
London
N22 6XJ
Tel: 020 8352 5935
Fax: 020 8352 5901
Email: employulv@urbanfutures.org.uk
Web: www.urbanfutures.org.uk/EmployULV/

Tottenham Green Enterprise Centre

TGEC Enterprise Services is a leading business support organisation, set up and supported by Haringey Council and the College of North East London (CoNEL). Supported by key agencies - Business Link, LDA & GOL, TGEC provides affordable incubator and managed workspace alongside professional business support. We cater for all types of businesses – profit making & social enterprises, from retail to artists!

We offer high quality customer focused enterprise training, advice and mentoring. Services are available in person, by phone, online with our experienced, qualified accredited trainers and business mentors and include everything you need to survive and grow in business.

TGEC Enterprises Services
The Old Firestation
Tottenham Green Enterprise Centre
Town Hall Approach Road
Haringey
London
N15 4RX
Tel: 020 8375 3400/3570
Fax: 020 8375 3401
Email: bizinfo@tgec.co.uk
Web: www.tgec.co.uk

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Creative London North

Creative London North is a 'creative community in progress' that will grow to service the diverse needs of the local community and beyond and advocate and promote local creative talent, products and services. It is a cross between a creative chamber of commerce and a club for creative entrepreneurs.

CLN has a professional mentoring scheme and a broader life-coaching service. There are regular training, speed-matching sessions and supervision and support are available for both mentors and mentees.

CLN hosts industry events, deliver business-support, provide facilities for business activities, and create networks. An example of CLN events includes the recent hosting of the AIM (Association of Independent Music) Digital Distribution Day, which attracted over 200 small creative businesses to presentations and one-to-one appointments with a broad range of players including I-Tunes, and Napster.

Creative London North
The Chocolate Factory
London
N22 6XJ
Tel: 020 8365 7500
Email: info@creative-london-north.com
Web: www.creative-london-north.com

Communitas EU Limited

Redundancy recovery - delivering advice and guidance, skills assessments and training courses for individuals who have been made redundant or under the threat of redundancy from their current employer. This is a free service to those who are eligible (EU Funding rules apply). Covers Enfield, Haringey, Waltham Forest and Barnet.

Communitas EU Limited
Allan Sharp – Senior Project Manager
Enfield Business Centre
201 Hertford Road
Enfield
EN3 5JH
Tel: 020 8804 1138
Fax: 020 8805 1063
Email: allansharp@communitas.eu.com
Web: www.communitas.eu.com

North London Print & Design Network

The North London Design & Print Network is an innovative, business-led project aimed at working with North London's largest employing sector to identify training and business support to address their needs.

If you are in the print or design sector and would like to find out more about this project contact Chris Sleeman on chriss@linxassociates.co.uk or telephone 07867 532508. Alternatively contact Jeremy Towns, Project Manager, Enfield Arts Partnership jeremy@enfieldartspartnership.org

Colleges

Barnet College

Situated in north London, Barnet College is one of the largest further education colleges in England. It operates out of five main centres in High Barnet, New Southgate, Colindale, North Finchley and Hendon as well as numerous outreach centres.

The College offers over 2,000 programmes including academic, professional, vocational and general interest courses, and educational and training opportunities at all levels from pre-foundation to degree.

Learners have access to superb facilities which include learning centres with hundreds of computers running the latest software, a fully operational training restaurant and hairdressing salons as well as a swimming pool and gym.

Barnet College Locations:

Wood Street Centre
Wood Street
High Barnet
EN5 4AZ

Grahame Park Centre
Grahame Park Way
Colindale
London
NW9 5RA

North London Business Park Centre
Oakleigh Road South
New Southgate
London
N11 1GN

Tel: 020 8200 8300

Fax: 020 8441 5236

Email: info@barnet.ac.uk

Web: www.barnet.ac.uk

Enfield College

Enfield College currently provides courses for approximately 7,000 full and part-time students. In recent years the College site and facilities have been improved. This has included the development of a learning centre, and enhanced facilities for student support and guidance. The College has opened a new building comprising a reception area and 24 new classrooms. The College already has specialist accommodation for specific vocational areas such as:

- hairdressing and beauty salons
- information technology suite
- travel agency
- media, art and design facilities
- science laboratories
- dance studio
- sports facilities

Enfield College
73 Hertford Road
Enfield
Middx
EN3 5HA

Tel: 020 8443 3434

Fax: 020 8804 7028

Email: courseinformation@enfield.ac.uk

Web: www.enfield.ac.uk

Southgate College

Southgate College offers business training and short courses. These take place at the College and also at the College out centres at [Edmonton Green](#), [Enfield](#) and [Potter's Bar](#).

We believe that a well-trained workforce increases competitiveness and productivity which translates to the bottom line.

Southgate College provides flexible training solutions to ensure your workforce maintains and improves its effectiveness. We can:

- Help you assess your organisation's training needs
- Design cost-effective and tailor-made training plans
- Deliver these at your premises - or ours - at your convenience
- Supply distance learning solutions, paper based or e-learning

Southgate College

High Street

Southgate

London

N14 6BS

Tel: 020 8982 5133

Fax: 020 8982 5051

Email: businessdevelopment@southgate.ac.uk

Web: www.southgate.ac.uk

Waltham Forest College

Waltham Forest College is North East London's premier life-long learning institution serving London, surrounding districts as well as international communities. Over 60 years experience lets us expand the range of courses and facilities provided for the communities we serve.

Attracting over 16,000 students of all ages and ethnic backgrounds reflects our ethos of providing further education to the multi cultural communities in which we serve.

A diverse range of courses including full-time, part-time and evening courses allows you to study around work and family commitments.

Waltham Forest College

707 Forest Road

Walthamstow

London

E17 4JB

Tel: 020 8501 8154

Fax: 020 8501 8317

Web: www.waltham.ac.uk

Middlesex University

Middlesex University plays a major role in the local, national and international business communities, providing education, research and consultancy services that promote economic growth and business success. Over the last few years the university has gained a reputation for consistent, high-quality services, and has formed many lasting and fruitful relationships with its clients.

Centre for Environment & Safety Management for Business (CESMB)

Based within Middlesex University, CESMB was established in 1993 to promote wider recognition of environmental management as a key factor of business competitiveness. As a centre of environmental expertise, the centre works with a wide variety of businesses at a local, regional, national and international level to improve their environmental efficiency and effectiveness.

It aims to do so by:

- Providing information and advice on any environmental topic and where appropriate signposting to specialist expertise.
- Developing tailor-made waste and energy management strategies.
- Offering cost-benefit analyses of environmental management to individual businesses.
- Developing specialist support skills to help businesses that are experiencing pressures from clients and customers.
- Offering practical advice and assistance through all stages of the development of environmental management systems.
- Using training as a key technique in raising awareness and involvement in environmental improvement in the workplace.
- Undertaking research into environmental management issues
- Advocating on behalf of business on environmental management issues.
- Providing health & safety and risk management services

Middlesex Innovation Hub

The Middlesex Innovation Hub links businesses with academics from a range of different disciplines to help to create innovative and breakthrough products and services. The Hub provides four main services for industry:

- Consultancy – raising company performance
- Research – raising product performance
- Professional Development – raising management performance
- People Development – raising staff performance

CESMB,
Middlesex University,
Queensway,
Enfield,
EN3 4SA
Tel: 020 8411 5978
Fax 020 8411 6100
Web: www.mdx.ac.uk/www/cesmb

Learning & Skills Council

The Learning and Skills Council (LSC) is responsible for funding and planning education and training for over 16-year-olds in England, other than in Universities. Our mission is to raise participation and attainment through high-quality education and training that puts learners first. We strive for learning to hold no barriers, only opportunities to succeed. Established in April 2001, the Council operates through 47 local offices and a national office in Coventry.

Learning and Skills Council London North

Dumayne House

1 Fox Lane

Palmers Green

London

N13 4AB

Tel: 020 8929 1708/9

Web: www.londonnorth.org.uk

Pan London Business Support

HM Customs & Excise

HM Revenue & Customs (HMRC) was formed on the 18 April 2005, following the merger of Inland Revenue and HM Customs and Excise Departments. We are here to ensure the correct tax is paid at the right time, whether this relates to payment of taxes received by the department or entitlement to benefits paid.

HM Customs & Excise (North London Office)

Gateway House

322 Regents Park Road

LONDON

N3 2TY

Tel: 020 8370 7349

Web: www.hmrc.gov.uk

Greater London Enterprise

Greater London Enterprise is London's economic development company bringing commercial know-how to public policy, and delivering economic regeneration.

GLE

28 Park Street

London

SE1 9EQ

Tel: 020 7403 0300

Fax: 020 7403 1742

Email: mail@gle.co.uk

Web: www.gle.co.uk

Department of Trade & Industry (DTI)

DTI is working to create the conditions for business success and help the UK respond to the challenge of globalisation.

As a business you make your own success but government could help to overcome some barriers. Each year the DTI invests over £400m assisting you through grants, loans and subsidised consultancy.

Department of Trade and Industry

Response Centre

1 Victoria Street

London

SW1H 0ET

Tel: 020 7215 5000

Email: dti.enquiries@dti.gsi.gov.uk

Web: www.dti.gov.uk

Manufacturing Advisory Service

The London Manufacturing Advisory Service (MAS) is part of a DTI initiative to help manufacturers to improve productivity and performance. In London, it is run by Business Link for London and EEF South and is supported by the London Development Agency.

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The London MAS aims to:

- Deliver tangible improvements through providing hands-on advice and support
- Provide answers to manufacturing problems
- Work with new and existing partners to provide value add support to London manufacturers
- Increase the number of manufacturers seeking and accessing business support

The MAS is a service delivered by manufacturing people for manufacturing people. We focus on helping manufacturers implement best practice in three areas:

Operational effectiveness through Lean & Agile Manufacturing

Reducing waste, improving productivity and creating operational competitive advantage across the business, from sales order processing to despatch.

Supply chain excellence

Improving logistics and reducing costs of procurement through partnerships, clusters and e-procurement.

Best practice in product development

Creating innovation in design, reducing time to market and cutting product costs through concurrent engineering.

London Manufacturing Advisory Service,
EEF South,
Station Road,
Hook,
Hampshire, RG27 9TL
Tel: 0845 600 2212
Email info@mas-london.co.uk
Website www.mas-london.co.uk

Social Enterprise London

Social Enterprise London is the heart and voice of the social enterprise sector in London. We promote community, best practice, advocacy & development - working directly with individuals, organisations and regional government to help them realise their vision through social enterprise.

SEL provides a number of services aimed at building capacity, spreading best practice and creating a support infrastructure for London. This includes publicly funded project work, such as our free open surgery advice sessions aimed at start-up social enterprises and fee-based consultancy services for more established social & ethical businesses, and organisations interested in supporting social enterprises. Examples of this include business planning, feasibility studies and development strategies.

Social Enterprise London
3rd Floor
Downstream Building
1 London Bridge
London SE1 9BG
Telephone: 020 7022 1920
Fax: 020 7022 1921
Email: info@sel.org.uk
Web: www.sel.org.uk

Health & Safety Executive

The Health and Safety Commission is responsible for health and safety regulation in Great Britain. The Health and Safety Executive and local government are the enforcing authorities who work in support of the Commission.

Health and Safety Executive
Rose Court
2 Southwark Bridge
London
SE1 9HS
Tel: 0845 345 0055
Web: www.hse.gov.uk

CBI

In addition to its lobbying and policy work, the CBI also offers a range of highly regarded business services, including events, business directory and business surveys.

CBI London focuses on supporting its members in the capital and on helping to make London a more competitive place to do business. A successful, wealth generating London is a national asset. It must continue to be a major driver of the economic growth and well being of the UK as a whole. The economic prosperity of the capital depends on a thriving business community. Driving this forward is our number one priority.

CBI
London Region
Centre Point
103 New Oxford Street
London
WC1A 1DU
Tel: 020 7379 7400
Fax: 020 7379 0945
Web: www.cbi.org.uk

Patent Office

The Patent Office is responsible for Intellectual Property (Copyright, Designs, Patents and Trade Marks) in the UK.

The main business of the Patent Office is the protection of anything new or original. And we mean anything. From written works to high-tech products, from music to fabric patterns, from brand names to computer software, from paper-clips to industrial processes, from videos to shapes of products - you name it, we can help you protect it.

Moreover, because we keep records of all the rights we have ever granted for anything that was new or original, we have a vast and comprehensive catalogue of information which is second to none in terms of the technical, commercial and legal information it provides.

The Patent Office (London Office)
Harmsworth House
13-15 Bouverie Street
London
EC4Y 8DP
Tel: 020 7596 6530
Web: www.patent.gov.uk

Princes Trust

The Princes Trust is a UK charity that helps young people overcome barriers and get their lives working.

Through practical support including training, mentoring and financial assistance, we help 14-30 year olds realise their potential and transform their lives.

We focus our efforts on those who've struggled at school, been in care, been in trouble with the law, or are long-term unemployed.

Head Office

The Prince's Trust

18 Park Square East

London

NW1 4LH

Tel: 020 7543 1234

Fax: 020 7543 1200

Web: www.princes-trust.org.uk

Government Office for London

GOL delivers policies and programmes in the London region on behalf of ten central Government Departments. They manage over 40 programmes for Whitehall Departments. GOL has a programme budget of £3.3 billion for 2005/06, of which the majority, over £2.5 billion, is grant given to the Greater London Authority and its functional bodies, Transport for London and the London Development Agency.

Government Office for London

3rd Floor

Riverwalk House

157- 161 Millbank

LONDON

SW1P 4RR

Tel: 020 7217 3328

Email: enquiries.gol@go-regions.gov.uk

Web: www.gos.gov.uk/gol/

Lean Learning Academy

The Lean Learning Academy opened in 2005 and is based at the Centre for Manufacturing and Engineering Excellence in Rainham. It has been set up to oversee the delivery of Lean Thinking training in London and to act as a centre for excellence in Lean Thinking principles and practices.

The Lean Learning Academy's activities fall under three main headings:

- Developing Lean Thinking Training Programmes
- Funding Individual Businesses to undergo training in lean thinking
- Delivering National Vocational Qualifications

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Lean Learning Academy

CEME Campus

Marsh Way

Rainham

Essex

RM13 8EU

Tel: 020 8596 5414

Fax: 020 8596 7048

email: admin@leanlearningacademy.co.uk

Web: www.leanlearningacademy.co.uk

Train to Gain

For businesses, getting the right skills advice is essential to choosing the best and most appropriate training. Train to Gain helps you to do this by using experienced Skills Brokers who can:

- offer free impartial and independent advice to businesses
- match any training needs identified with training providers
- ensure that training is delivered to meet business needs

One of the key goals of the service is to make sure that both the training and the skills advice are impartial, flexible, responsive, and offered at a time and place to suit businesses.

How it works: five simple steps to great training

Step 1: Identify the skills your business needs

Step 2: Pinpoint the right training

Step 3: Agree a tailored training package

Step 4: Find available funding

Step 5: Review the progress you are making

www.traintogain.gov.uk

Tel: 0845 6005025

Funding opportunities

Selective Finance for Investment (SFI)

Regional investment – known as Selective Finance for Investment (SFI) focuses upon Assisted Areas which typically have lower levels of economic activity and higher unemployment, in the case of London this is due to a decline in traditional manufacturing industries. The result is an area which is dormant yet with excellent potential for reinvestment hence the Regional Investment to assist redevelopment of the area and raise its economic activity which will be to the benefit of the region as a whole. The minimum award is £10,000 and in the London area the award will cover up to 10% of project costs.

SFI Criteria

Location

For projects with a value typically lower than £500,000 it can be located anywhere in London. For projects greater than £500,000 it must be undertaken within one of the “Assisted Areas” – this includes the eastern wards of Enfield and Haringey and the southern part of Waltham Forest.

Need

Applicants must demonstrate that a grant is necessary for the project to go ahead as planned. Full appraisal of the project must be undertaken and commitment to the project should not be given prior to a formal offer of assistance.

Eligible Investment

The project must involve expenditure on fixed assets such as property, plant and machinery, the assets can be purchased outright or by finance lease or hire-purchase. Some non-recurring costs may also qualify such as patent rights or professional fees. Your project will be monitored for a minimum of five years through to the completion of the investment to ensure all conditions have been met.

Jobs/Skills

If you are seeking support of £100,000 or more the project must create new jobs or safeguard existing ones.

Viability

Your project should be viable and help your business become more competitive. The project will normally be expected to become profitable within 3 years.

The Quality of your Project

It is intended that the majority of support should be focussed on high-quality, innovative, knowledge-based projects that provide skilled jobs. The emphasis is on raising productivity and improving the skills base. The project should contribute to both the regional and national economy.

Other funding

The greater part of funding for the project should come from the private sector, if other public funding is sought then this should be accumulated and remain within European Commission regional aid limits.

Access to Finance

Access to Finance works in partnership with public and private sector bodies, to promote and deliver professional advice using regional partners across the capital. Its aim is to get small businesses "finance ready" so that they can grow and develop. The programme covers a staggering 80 per cent of the cost of the professional business advice provided and is targeted towards those businesses that would not normally be able to access such resource. It is open to a range of companies, from sole traders, up to businesses employing 249 people, who are currently trading.

Managing business finances is a big concern for London's entrepreneurs. Money worries were cited by 62 per cent of Londoners as being the main barrier to starting up a new business in a recent YouGov survey. Forty-five per cent also said managing the business finances would be the worst thing about running their own company.

The Access to Finance programme aims to help business overcome these difficulties. To deliver advice to those businesses that need it, the programme has a network of 14 business advisor organisations across the capital. This allows businesses to seek advice locally, working with an organisation that understands the types of companies operating in its area.

On contacting Access to Finance a firm will be put in touch with a local advisor for a free assessment of their business. From this meeting, an action plan outlining what steps are needed for the business to become finance ready will be jointly created. An individual will also receive recommendations on the suitable funding streams available to them. If appropriate, funding can also be applied for through the scheme.

Once the individual has been through this assessment phase, a range of support is available through the local business advisors to aide business development, such as:

- Preparation or refinement of a business plan
- Preparation of financial plans and projections
- Advice on the types and sources of finance available
- Coaching on how to present a professional case to fund providers
- A review of the business model
- Skills assessment and management development

The scheme was launched by Business Link for London and they have appointed Enterprise Enfield and Prevista for the Programme.

For further information on the scheme please contact one of these three organisations, they are all listed at the front of the directory.

North London Business Directories

Enfield Business Directory

The Business Directory is one of many business publications offered by the London Borough of Enfield to inform and support its business community.

The Business Directory contains data that has been collected through the work of a survey team visiting over 5,000 business premises in Enfield. The information collected includes company name, address, postcode, telephone number, main business activity and number of employees, where available.

The Business Directory is available both as a hard copy £40 (£20 to Enfield addresses) and a CD version £120 (£60 to Enfield addresses)

On the CD the business information is provided as a Microsoft Excel file for importing into the end users preferred system.

Use and Disclaimer

The data is provided for the sole use of the purchaser. All replication of the data is strictly prohibited. Enfield Council does not accept responsibility for any inaccuracy or omissions of data as every reasonable effort has been made to ensure the data was correct at date of publication. Enfield Council is not an agent for any business within the directory.

To obtain a copy contact or download a form of their website www.enfield.gov.uk/business

Business Initiatives Team
Enfield Business Centre 201 Hertford Road Enfield EN3 5JH
Telephone: 020 8443 5090
Fax: 020 8443 3577
Text phone: 020 8804 2643

Haringey Business Directory

The Haringey Business directory is a guide to local businesses in the area. This definitive guide contains names and contact details of all businesses in the area, useful for your targeted marketing and promotional efforts.

To order a copy of the book or the CD (prices below) contact the Haringey Business Development Agency, the details are below or order online on their website www.hbda.org.uk

- » The Book is £15.00 + VAT
- » The CD (searchable electronic format) is £20.00 + VAT

Haringey Business Development Agency
2nd Floor, 312 High Road
Tottenham
London
N15 4BN
Tel: 020 8376 6262
Fax: 020 8880 9344

London Borough of Barnet Contact details by department

Development Control

Development Control is responsible for the determination and monitoring of planning applications, and other associated applications (listed building consent, advertisement consent etc) submitted to the Council under the Planning Acts.

Most building work, engineering work and use of land requires planning permission, and the purpose of development control is to ensure that the development is carried out in accordance with local and national planning guidance.

Barnet House
1255 High Road
Whetstone
N20 0EJ
Tel: 020 8359 3000
Fax: 020 8359 4616
Email: planning.enquiry@barnet.gov.uk

Business Rates

Business Rates, or Non-Domestic Rates, collected by local authorities are the way that those who occupy non-domestic property contribute towards the cost of local services. The rates collected are pooled by central government and redistributed to local authorities according to the number of people living in the area. The money, together with revenue from council tax payers, revenue support grant provided by the Government and certain other sums, is used to pay for the services provided by local authorities.

Further information about Business Rates, including how the rates are calculated, various reliefs available and methods of payment, can be obtained from the Business Rates Team (contact details below) or at www.barnet.gov.uk/index/business/business-rates.htm

Barnet Council
Business Rates
PO Box 329
Sale
M33 6XR
Tel: (020) 8359 2735; (020) 8359 2163
Fax: (020) 8359 2273
Email: businessrates@barnet.gov.uk

Licensing

The council is the licensing authority for alcohol and entertainments, late night refreshments, special treatments, street trading, pet shops, animal boarding establishments, riding establishments and dog breeding establishments. From 2007, the council will also issue gambling premises licences. The licensing team can give advice about applications.

North London Business Park
Oakleigh Road South
London
N11 1NP
Tel: 020 8359 7995
Fax: 0870 889 6793
Email: licensingadmin@barnet.gov.uk

Detailed information about alcohol and entertainments and late night refreshments can also be found at www.culture.gov.uk, and about gambling at www.gamblingcommission.gov.uk

Scientific Services

The team deals with a number of complex environmental issues. These include:

- Air quality and climate change
- Contaminated land
- Noise
- Other environmental problems and issues (dust, fumes and odours from commercial and industrial premises, providing an initial point of contact for radiation issues)
- Reviewing air quality in the borough and inspecting premises
- Providing advice on the above issues to Development Control.

The council is currently in the process of assessing whether Barnet's 400+ potentially contaminated land sites have been remediated suitable to their current land use.

Barnet is one of 24 pilot authorities in England and Wales for the Councils for Climate Change Project. The project helps councils to calculate the volumes of green house gases being produced in their areas and set targets and measures for reducing these.

North London Business Park
Oakleigh Road South
London
N11 1NP
Tel: 020 8359 7995 / 020 8359 7448
Fax: 0870 889 6800
Email: scientific.services@barnet.gov.uk

Food safety

Barnet's food team offers information and advice to local businesses.

Environmental health officers carry out routine inspections of businesses for food hygiene and food standards, advising proprietors on issues relating to their premises and updating them on the latest best practice and legislative requirements.

The team also provides information and advice in response to telephone or written requests, including a 'Food Pack' to new businesses covering the basic requirements for starting a business.

Food safety and labelling advice is also available on the council's website (www.barnet.gov.uk).

The service also runs low cost training seminars to give smaller businesses advice on how to comply with the more complex food safety requirements, and seminars on the Food Standards Agency's 'Safer Food, Better Business' scheme, which is designed to help small businesses comply with the new requirement for written food safety procedures. We also offer the Foundation Level Food Hygiene course and Food Hygiene update training.

The Food Team also works with a growing number of locally based food businesses via the Home Authority Principle. Under a Home Authority arrangement, officers will respond to referrals from other local authorities regarding food issues and will liaise with the business to determine a course of action. The aim of the principle is to provide a single source of clear and consistent advice to local businesses which trade in multiple enforcement agency areas.

North London Business Park
Oakleigh Road South

London
N11 1NP
Tel: 020 8359 7995
Fax: 0870 889 6793
Email: foodsafety@barnet.gov.uk

Trading Standards

Trading Standards aims to protect consumers and businesses in Barnet by ensuring that all products and services sold and supplied are safe, correctly priced, honestly described and satisfy any labelling requirements. It carries out planned inspections and assessment of compliance with a wide range of consumer protection legislation, and investigates complaints from the public, businesses, referrals from Consumer Direct and other trading standards authorities regarding unfair business practices.

Particular emphasis is given to preventing age restricted sales of alcohol, knives etc., scams, overcharging, and the sale of unsafe products. Together with partners it also seeks to protect the vulnerable from doorstep crime (e.g. cowboy builders) and provides information, advice and guidance to local businesses, including implementing the "Home Authority Principle" for larger businesses.

Finally, Trading Standards manages and operates Watling Market in Burnt Oak and issues licences/registrations for lotteries, explosives (fireworks), killing and dealing in game, non-medical poisons, gaming machines in arcades, scrap metal dealers and vehicle dismantlers.

Trading Standards
The Town Hall
The Burroughs
Hendon
NW4 4BG
Tel: (020) 8359 2178 - Criminal & Business Advice 08454 04 05 06 - Consumer Advice
Fax: (020) 8359 2285
Email: trading.stds@barnet.gov.uk

London Borough of Enfield Contact details by department

Economic Development Team

Enfield Business Initiatives Team (EBIT)

EBIT provides free confidential advice on grants and other relocation opportunities in Enfield and acts as an easy point of access to all business related council services within the London Borough of Enfield.

Enfield Business Initiatives Team
Enfield Business Centre
201 Hertford Road
Enfield
Middx
EN3 5JH
Tel: 020 8443 5090
Fax: 020 8443 3577
Email: info@ebitenfield.co.uk
Web: www.enfield.gov.uk/business

EBIT is based at **Enfield Business Centre**, a one stop shop for business support in Enfield and is home to a host of Business support organisations in the Borough.

Planning/Development Control

The Development Control team, based at the Civic Centre, process all planning applications made in Enfield. Not all development requires a planning application. Staff are on hand to give detailed advice in that regard. You can get formal confirmation regarding the need or otherwise for planning permission by applying for a Lawful Development Certificate. If you would like to change how land is used or make alterations to an existing building, such as adding an extension, putting in a new building you will probably need planning permission. Planning application forms are available on the Council's website and also at the Civic Centre:

Civic Centre
Silver Street
Enfield
Middx
EN1 3XY
Tel: 020 8379 3825

Business Rates Team

The Revenues Information helpdesks open Monday-Friday 9.00am-4.30pm and are located at:

Edmonton Green Centre 36-44 South Mall Edmonton Tel: 020 8379 4766 Email: revs@enfield.gov.uk	Civic Centre Silver Street Enfield
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Licensing Team

Licences and Registrations are required for a variety of business activities which are dealt with by the Environmental Health and Regulation Licensing Unit.

Licensing Unit
B Block North

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PO Box 57
Civic Centre
Silver Street
Enfield
EN1 3XH
Tel: 020 8379 3578
Email: licensing@enfield.gov.uk

Trading Standards Team

Public Offices
1 Gentleman's Row
Enfield
Middx
EN2 6PS
Tel: 020 8379 8505
Fax: 020 8379 8506
Tel: trading_standards@enfield.gov.uk

Food Safety

Food Safety
PO Box 57
Civic Centre
Enfield
EN1 3XH
Tel: 020 8379 3661
Fax: 020 8379 5120
Email: environmental.health@enfield.gov.uk

London Borough of Haringey Contact details by department

Economic Regeneration

Located within the Chief Executive's Service this section is responsible for the strategic coordination of economic regeneration activity in Haringey. It is responsible for the following:

- Business and Enterprise initiatives
- Haringey City Growth Strategy
- Delivering programmes to boost the local economy
- Developing a new approach to worklessness
- Local employment and skills development
- Securing and managing external funding streams
- Cross-cutting procurement and regeneration activity
- Social Enterprise activity
- Wood Green Town Centre Management
- Local Enterprise Growth Initiative (LEGI)
- Fourth block of LAA
- Local and sub-regional economic strategy and development
- Delivering work on regeneration activity sub-regionally through involvement with ULV, NLSA and the growth corridor

Economic Regeneration
River Park House, High Road
Wood Green
N22 8HQ
Tel: 020 8489 2616
Fax: 020 8489 2689

Planning

The Planning Service deals with the use and development of land, including planning applications, Haringey's development plan, Local Agenda 21, signs for advertising, tree preservation, conservation and urban regeneration.

Planning, Environmental Policy and Performance
Development Control
639 High Road
Tottenham
N17 8BD
Tel: 020 8489 5508
Fax: 020 8489 5220
Email: customercareteam@haringey.gov.uk

Business Rates Team

Business Rates is a tax on business properties that helps to pay for the borough's services. It is also called the National Non-Domestic Rate. Business Rates are paid into a national pool and then the Government redistributes it to Councils according to the number of people living in the area.

The Business Rates Section
PO Box 10505
Wood Green
London N22 7WJ
Tel: 020 8489 3551 (Monday to Friday, 8.45am to 5.00pm)
Fax: 020 8489 3552
Email: business.rates@haringey.gov.uk

Licensing Team

Licensing Team
Enforcement Service
Environmental Services
Civic Centre
High Road
Wood Green
N22 8LE
Email licensing@haringey.gov.uk
Tel 020 8489 5103
Fax 020 8489 5578

Trading Standards Team

The Service has a number of trained and experienced Officers who can offer help and advice on compliance with trading laws. By working together in partnership we can assist you to get it right first time, reduce compliance costs and help to ensure that your business is trading on the right side of the law.

Trading Standards
Civic Centre
High Road
Wood Green
London
N22 8LE
Tel: 020 8489 5134
Fax: 020 8489 5554
Email: tradingstandards@haringey.gov.uk

Health & Safety

Our experienced and dedicated officers offer free health and safety information and advice to businesses, employees and members of the public to assist them in providing a safer and healthier work environment, employees and business. We use educational techniques as well as enforcement to achieve compliance with Health and Safety regulations.

Enforcement Service
Environmental Services
Civic Centre
High Road
Wood Green
N22 8LE
Tel: 020 8489 5558
Fax: 020 8489 5528
Email: enforcement@haringey.gov.uk

London Borough of Waltham Forest Contact details by department

Regeneration Programmes Unit

The Regeneration Programmes Unit seeks to develop and regenerate the economy and community, with key objectives including creating employment opportunities and securing external funding for the benefit of the area.

The overall aims of the Unit are to:

- Encourage local business growth and diversity.
- Promote the area to attract new and sustainable investment.
- Maximise funding opportunities to assist infrastructure development.
- Encourage individuals and organisations to adopt 'Lifelong Learning' to equip them to compete now and into the future.
- Assist in the regeneration of our local area.
- Assist local community groups to harness resources.

The Council encourages both competition and sustainability in all areas of the local economy. The Unit actively promotes the area and assists in accessing business development and support resources, and attempts to remove barriers to investment where possible.

Auden Powell

Email: auden.powell@walthamforest.gov.uk

Tel: 020 8496 3000

Development Control Team, Planning

The Council, through the planning system, have control over how we use land and what and where we build. The planning system helps to match the community's need for developments such as homes, shops, offices, factories and schools, with the need to protect the best of the built and the natural environment. We also try to make sure that new developments meet our needs without negatively affecting the needs of future generations.

Planning and Transportation Service

London Borough of Waltham Forest

Chingford Municipal Offices

The Ridgeway

London E4 6PS

Tel: 020 8496 3000

Fax: 020 8524 8960

Email: dcmail@walthamforest.gov.uk

Business Rates Team

If you are selling your business, or moving into or out of a business property in Waltham Forest, please contact us so that we can amend our records.

London Borough of Waltham Forest

Revenues and Benefits Service

Juniper House

221 Hoe Street

London E17 9PH

Tel: 020 8496 3000

Email: revenue.services@rev.lbwf.gov.uk

Licensing Team

Environmental Services
Community Protection Services
154 Blackhorse Road
Walthamstow
London E17 6NW
Tel: 020 8496 3000
Fax: 020 8521 9001

Trading Standards Team

Waltham Forest Trading Standards

154 Blackhorse Road
Walthamstow
London E17 6NW
Tel: 020 8496 3000

Food Safety

The Community Protection Services is responsible for carrying out a programme of inspections of food premises in the borough, ranging from small shops to restaurants and food factories to ensure that they meet adequate standards of hygiene. The service deals with service requests from clients who wish to complain about poor hygiene standards.

Waltham Forest Trading Standards
154 Blackhorse Road
Walthamstow
E17 6NW
Tel: 020 8496 3000

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List of all organisation in the directory (A-Z of support providers)

Barnet College
Brimsdown Business Association
Business Link for London
CBI
Communitas EU
Creative London North
Delta Club Group
Department of Trade & Industry (DTI)
Emly ULV Framework – Urban Futures
Enfield Business Retailers Association
Enfield College
Enterprise Enfield
Greater London Enterprise
Government Office for London
Haringey Business Development Agency
Health & Safety Executive
HM Customs & Excise
Keeping it Simple Training
Lean Learning Academy
Learning & Skills Council London North
Leytonstone Business Forum
London Borough of Barnet
London Borough of Enfield
London Borough of Haringey
London Borough of Waltham Forest
Manufacturing Advisory Service
Middlesex University
North London Business
North London Business Gateway – Urban Futures
North London Chamber of Commerce
North London Pathways to Enterprise – Urban Futures
Patent Office
Prevista
Princes Trust
Social Enterprise London
Southgate College
TNG Business Support
Tottenham Green Enterprise Centre
Train to Gain
Waltham Forest College

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Please note this document may not be amended when distributed without prior permission from North London Business.

If you are a business support organisation active in North London and would like your details included in this directory please contact Jineta Trivedi on 020 8885 9205 or email jineta.trivedi@northlondonbusiness.com